

Our Vision: Ensure excellent end-user experience for any end-user, any application, anytime, anywhere.

%late Network Health Assessment

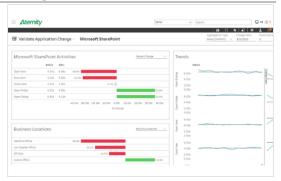
Find network troubles before trouble find you

Migrating apps, data, and workloads to the cloud has allowed organizations to focus resources on agility, flexibility, and innovation—while avoiding capital expenditure. Compute, storage, middleware, or entire stacks can be provisioned on-demand without the hassle of managing the delivery infrastructure. Unsurprisingly fully 96% of companies are using the cloud today and 81% have a multicloud strategy. But giving up dedicated data centres and moving to multi-tenant environments comes with its own risks and pitfalls of Limited visibility, Constant flux and Cloud-native complexity.

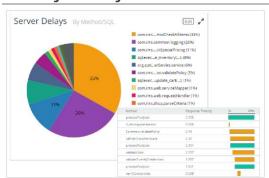
The Slate EUX Assessment assist you to validate performance before and after cloud migration, quickly identify and resolve issues, get monitoring and observability across your cloud-native apps and ensure SaaS apps meet business needs.

Validate performance before and after cloud migration

Validate and communicate success by comparing end user experience before and after the migration to show improvements in service. Assess usage profiles and track adoption to determine the most important candidates for migration.



Quickly identify and resolve issues

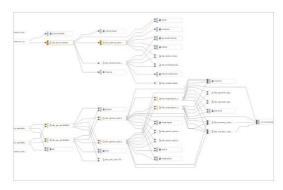


Identify unusual performance behaviour and optimize apps before, during and after your cloud migration. Be proactive with comprehensive app profiling during dev/test and automated anomaly detection in production. Quickly resolve issues well before business is impacted.



Validate Get monitoring and observability across your cloud-native apps

Accurately map complex dependencies and get full visibility into transactions running on modern cloud and app infrastructure, including Docker, Kubernetes, Pivotal, Red Hat OpenShift, OpenStack, Amazon Web Services, Google Cloud Platform, and Azure.



Ensure SAAS apps meet business needs



IT is often responsible for the performance of business apps they do not control, such as O365, Skype for Business, and Microsoft Teams. Get the end user and app visibility you need to track usage and adoption, isolate issues to the app, network, or user device, and hold third party SaaS vendors accountable to SLAs based on the performance your users actually experience.

% late EUX Assessment

The Slate EUX Assessment deliver the following:

- Baseline "click to render" time Monitor users' interactions with applications in the context of a business workflow, to set thresholds for the time required to look up a patient record, execute a trade_etc.
- Set proactive alerts on business-driven thresholds Establish targets for acceptable performance for business processes and get alerts when they are violated.
- Avoid the Blame Game Isolate the source of delay to client device, network, or back-end, for EVERY app in the portfolio, to quickly escalate the ticket to right group.
- Setup SLAs based on the performance your users actual experience.
- Application dependency maps of key applications.
- Comparison of end user experience before and after the migration to show degradation or improvements in service.

Contact % late Communications

Contact Slate Communications today and book your Slate EUX Assessment.

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